



Role Title:	Visitor Experience and Sales Adviser.
Reports to:	Duty Manager/Manager
Date:	Summer 2026
Salary:	From £11.05 to £12.71 per hour. Dependent on Experience.
Hours:	Part Time Hours (agreed with individuals, to suit their needs.)

Looking for a fun, friendly summer job where every shift brings energy? Whether you are looking for part-time work around your studies, or you are bringing maturity, confidence and life experience, this role gives you the chance to join a supportive team and work in a lively outdoor environment.

Full mandatory training will be provided - just bring reliability, and a willingness to pitch in.

The Aqua Park will be open from May to September 2026. There are shifts available before the park opens and after it closes, to assist with set up and to pack-down.

What you will be doing:

As a part of our busy reception team, you'll be the first friendly face our customers meet. Your role will include;

- Welcoming guests as they arrive and helping them get ready for their Aqua park session, with excellent customer service.
- Using our online booking system to check in guests and follow our admissions policy.
- Helping customers choose the right products for their visit, i.e. explaining wetsuit and aqua sock options or offering longer session times.
- Making sales confidently and processing them accurately through our system.
- Supporting customers with the collection and return of wetsuits and buoyancy aids.
- Checking that customers have understood the safety briefing and know their next steps on site.
- Replenishing stock items such as wetsuits and aqua socks so shelves stay tidy and well presented.
- Keeping the site safe and clean by tidying the reception, cleaning the changing rooms regularly and helping with the daily set-up and packdown routines.

- Working both indoors and outdoors in our reception cabin, so every day feels different.
- If required, following our emergency procedures under the direction of the Duty Manager/Site Manager.

Training and Development

- Full training will be provided, company induction and on-site training.

We would like to hear from you if:

- You have relevant work experience i.e. retail or hospitality.
- Sales experience is desirable.
- Organised, reliable and willing to take initiative.
- If you have good availability across the season - we can accommodate a planned holiday, and odd days off, but we're looking for team members who can commit to good availability throughout the summer period.

Perks & Benefits:

- Incentive scheme
- Employee social events
- Shopping vouchers
- Discounts of watersports apparel
- Free Aqua Park sessions for family and friends
- Free parking
- Uniform provided

If you want to find out more, there is lots of information, photos, videos and testimonials on our company website.